

16th September 2024



MEASUREMENT TECHNOLOGY

MITUTOYO (U.K.) LIMITED
Joule Road, West Point Business Park
Andover, Hampshire
SP10 3UX
Registered in England Company number 01439214

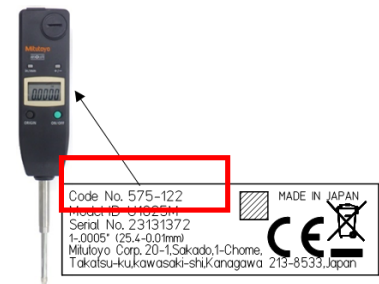
Dear Customer,

A display defect has been identified in the ID-U series of digital indicators with product codes 575-122 and 575-123. This fault only effects the product when used in 'inch' mode. There are no issues if only used in 'mm'.

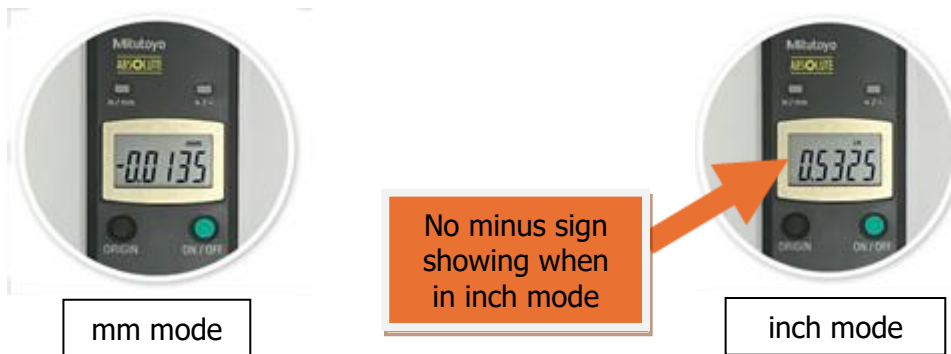
Products effected were sold between May 2023 and June 2024 and can be identified by the below serial numbers.

Code No.	MODEL	Serial No.
575-122	ID-U1025M	23131372~24068029
575-123	ID-U1025E	23132632~24073613

Please check the serial label on the side of the product



*Products with manufacturing numbers older than those listed are not affected.



If you wish to return the product for a replacement, then please contact your local Technical Sales Representative or call 01264 353123 / email us at: sales@mitutoyo.co.uk and we would be happy to arrange this for you.

We do apologise for any inconvenience.

Yours faithfully

Neville Holloway
Quality Compliance & Systems Manager